Mandatory Occurrence Reporting — How to Handle Structural Safety Incidents

The Building Safety Act 2022 introduced Mandatory Occurrence Reporting (MOR) to ensure that significant safety incidents or near misses in Higher-Risk Buildings (HRBs) are reported promptly to the Building Safety Regulator (BSR). For structural safety, this includes unexpected cracks, movement, subsidence or partial failures. Owners and Principal Accountable Persons (PAPs) must act quickly and transparently to stay compliant.

What Counts as a Mandatory Occurrence?

- Sudden, unexplained cracking in load-bearing walls or slabs.
- Movement or rotation of columns, cores or stairwells.
- Signs of foundation settlement or ground movement affecting stability.
- Failure of key structural connections or fixings.
- Partial collapse or falling elements such as balconies, parapets or panels.
- Structural damage following fire, explosion or severe weather.

If an event could have caused injury or significant damage, it should be reported to the BSR.

Setting Up an Internal Reporting Process

- Create a clear process for staff, contractors and residents to flag structural concerns.
- Train building management teams to recognise reportable incidents versus minor cosmetic issues.
- Keep a central log of inspections and reports within the Golden Thread.
- Engage a competent structural engineer promptly to assess incidents and prepare evidence for the BSR.
- Document actions taken to mitigate risks after each occurrence.

Why Reporting Matters

Failure to report mandatory occurrences can lead to regulatory enforcement, reputational damage and increased liability if further incidents occur. The BSR expects transparency and proactive safety management.

How Structures Made Easy Supports You

- Rapid structural assessments after safety incidents.
- Chartered Structural Engineer reports to support MOR submissions.
- Immediate risk mitigation advice, including temporary works and monitoring.
- Updates to your Structural Safety Report and Golden Thread after incidents.
- Portfolio support for landlords managing multiple HRBs.

Respond swiftly to structural incidents, maintain compliance and reassure regulators with expert support from Structures Made Easy.

Contact Structures Made Easy today for urgent structural incident assessment and BSR-ready reporting.

Structures Made Easy Ltd | www.structures-made-easy.co.uk | support@structures-made-easy.co.uk | T: 0207 965 7376